„Management is, if you make things right, leadership is when you do the right things."  
Peter Drucker
NQA CLIENTS

- NASA
- Boeing
- PEPSICO
- British American
- Tobacco
- European Space
- Operations Centre
- KPMG
Project AUDIT

NQA • ACADEMIC
Innovation of the NQA-Academic

Combination of different types of businesses and knowledge-bases:

- Universities
- Scientific institute
- Innovation small and medium enterprises
- Large-scale enterprises
- Centers of technology transfers and business-incubators
Innovation of the NQA-Academic

- Science
- Business
- NQA

Goal
Objectives

• The implementation of effective teaching, research, and innovative companies in today's global world
• Receiving elite education for students, graduates, postgraduates, young scientists and innovative companies from all countries through training, implemented in leading science, education and business. Universities from around the world, increasing the mobility of academics
• Getting the best scientific results, to achieve innovation in space, employing the world's best scientific potential of the professors
• Experimental basis of science and industry
• Establishing a consortium of (virtual) universities and research institutes, expansion of the borders, E-Government, E-Business
• Establishing favorable terms for international exchange
• Mobility of scientists, professors, and students
As is Analysis

• More efficient if performed by professional auditors
• Makes the self-estimating process more objective
Self-estimating

- Consulting support of Educational establishments:
- Tools and techniques for a self-estimating
- Preparation of a self-estimating report
Self-estimating and “As is” Analysis comparison
That’s how it should be
Training Courses

- Internal auditor of a University Quality management system
- Business Analysis
Business Analysis

This course provides the understanding of how the business is organized. A business analyst is able to

- Develop a management system of a group of different educational and scientific establishments
- Establish inter-university business processes
- Find the best way to organize the cooperation
Internal Auditors

This practical course teaches how to organize internal auditing of:

- Management system of the whole University
  - Ability of the University to be a member of an international consortium
Internal Auditors

- Management system of a project Consortium
  - Estimating the way the Tempus Consortium is managed
  - How each university is involved in the consortium management
- Scientific or Educational Project implementation
  - Estimating the goals of the project and their realization
  - Estimating the resources spent on the project
Witness Audit

- Management system of a project Consortium
  - Estimating the way the Tempus Consortium is managed
  - How each university is involved in the consortium management
- Scientific or Educational Project implementation
  - Estimating the goals of the project and their realization
  - Estimating the resources spent on the project
Certification audit

Independent audit of a Higher educational establishment or a Consortium

- Efficiency of a quality management system
- Ability to participate in international education space
- Conformity of educational program to the requirements of HRK
Maintenance

• Participating in internal audits

• Consulting

• Training of new staff

• Independent audit of new consortium members

• Providing of a quality management part of the project
Supplier assessment

- Trust and rely on the suppliers
- Be sure in the whole supply chain
- Suppliers can be more efficient
Outsourcers certification

If a university or a Consortium outsources some processes:

To be sure in the deadlines and quality
Make them more motivated

Incorporate outsourcers in the work of a University
Supervision and recertification audits

- Ensure the improvement of the management system
- Share the experience among the universities
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audit

implementation

Business

is analysis

how it should be

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NQA

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Mobility Knowledge Student

NQA Professor Business
• Mobility Knowledge Student

Business
Result

Certification of University Consortium